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**WORK EXPERIENCE**

**IN-N-OUT, Laguna Hills, CA**

Level 6 Employee, Feb 2013 – Apr 2016

- Serve customers
- Fast service, efficiently, and with a smile
- Working with
- Handle, count and record money
- Communicate any issues to all positions
- Solve issues with upset customers
- Always greet customers entering establishments.

My responsibility as a level 6 employee was to greet each customer with a smile and a positive attitude. I was capable of working each position under management. I always made it a priority to help other workers and to train new members to the team so they felt comfortable, welcome, and confident.

**STARBUCKS, Mission Viejo, CA**

Barista, Aug 2015 – Jan 2016

- Prepare and drinks
- Provide customers details and sales
- Order, receive, and stock supplies
- Greet and connect with each customer
- Work fast

**Wildfish Seafood Grille, Newport Beach, CA**

Hostess, May 2016 – July 2016

- Seat guests at tables
- Take and prepare to-go orders
- Operate cash registers and record
- Make sure customers were automatically greeted at the door and seated in their preferred area, give menus, promoting specials for the day

## **EDUCATION**

**Saddleback College, Lake Forest, CA**

*AA Candidate, Expected graduation, Jun 2019*

- Major: natural sciences, to become a nutritionist
- Minor: environmental sciences, to preserve natural habitations

## **ADDITIONAL SKILLS**

- Friendly, relationship-building
- multitasking
- critical thinking
- self-motivated
- Fast learner, and work at what I learn
- Fast-typer and organized

*I've learned a lot about connecting with customers and being helpful because that has applied in all of my retail and restaurant jobs.*

*Being confident talking to strangers, yoga certified, and being as athletic as I am shows how I can benefit to this job because of the following:*

- *Experienced with communicating*
- *Experienced with what to wear and why*
- *Selling products that I am familiar with and love*
- *Passionately curious and eager to take a different career path*